State of Maine Office of Attorney General Consumer Protection Division Consumer Mediation Service 6 State House Station Augusta, ME 04333-0006

COMPLAINT FORM DO NOT CALL

____ Yes ____ No

G. STEVEN ROWE, Attorney General

| Complaint # | |
|-------------|--|
| Mediator | |
| PDF | |
| rur | |
| | |

| YO | UR INFORMATION | | | |
|-------------------------------|--|--|--|--|
| You | ır Name(s) | | | |
| | lress | | | |
| City | StateZip | | | |
| Day | time Phone: Evening Phone: | | | |
| | TELEPHONE SOLICITOR | | | |
| Name of Telemarketing Company | | | | |
| | | | | |
| Tele | ephone Number of Telemarketing Company | | | |
| Cal | Caller's Name Direct Tel No (if known) | | | |
| Add | dress (if known) | | | |
| City | y State: Zip must have either the name or the telephone number of the telemarketing company to process your complaint, | | | |
| | must have either the name or the telephone number of the telemarketing company to process your complaint, well as the date of the call and the residential or mobile telephone number the telemarketer/solicitor called. | | | |
| 1. | Date of Call: Time of Call: Duration of Call (minutes) | | | |
| 2. | Residential or mobile telephone number the telemarketer called: | | | |
| 3. | Is the telephone number the telemarketer called on the Maine or National Do Not Call Registry? | | | |
| | Yes No | | | |
| | If so, when did you register? (Include email verification from FTC if you have it) | | | |
| 4. | Was the call a prerecorded message? Yes No | | | |
| 5. | What was the phone number that appeared on Caller ID? (if available) | | | |
| 6. | Was Caller ID blocked by the telemarketer? Yes No | | | |
| 7. | Had you previously provided express permission for or invited the telemarketer to call you? | | | |
| | Yes No | | | |
| 8. | Have you had a business relationship with this company within the past eighteen months? | | | |

| 9. | Have you submitted an application to or made an inquiry of this company in the last three months? |
|------|---|
| | Yes No |
| 10. | If this company has called you in the past, did you at that time advise them not to call you again? |
| | Yes No |
| 11. | Do you have an existing debt or contract with the telemarketer? Yes No |
| 12. | Was the call made by or on behalf of a charitable or nonprofit organization? Yes No |
| | If yes, check the appropriate box or boxes. The person that called you: |
| | Was an employee or volunteer of the charity |
| | Worked for a third party telemarketing firm |
| | Stated his or her name. If so, the name was |
| | Don't know |
| 13. | Was the call for the sole purpose of conducting a survey? Yes No |
| 14. | What was the product or service offered during the call? |
| 15. | Did the telemarketer say you had won money or a prize? Yes No |
| 16. | Amount paid or lost (if applicable)? \$ |
| 17. | How would you like your complaint resolved? |
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| PLE. | ASE SUMMARIZE THE CALL: (Attach a copy of all papers involved, including correspondence, if any) |
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| To | day's date: Your Signature: |